## **LEXTA**

## **QUALITY POLICY**

Lexta designs and manufacture sustainable furniture in-house at our factory in Guangzhou of the Greater Bay Area. Our team of craftsmen, engineers, and designers blend local craftsmanship with modern technology to create functional and innovative solutions for commercial and public spaces. Our focus on sustainable product development, maximising the use of eco-friendly and recyclable materials, has earned us recognition for our commitment to sustainability. Our goal is to foster connections and promote positive experiences to empower people at work.

We always prioritise customer satisfaction. Our focus is to understand and meet their needs and expectations, and constantly strive to exceed them. We listen actively to our customers to identify areas for improvement and drive ongoing advancements in our operations.

The management sets clear quality goals and measures progress continually. The company is committed to creating the necessary conditions to achieve these goals and continuously improving quality. Employees are responsible for ensuring the right quality and must comply with regulations, customer requirements, and expectations. Lexta holds the ISO 9001 quality certificate, and our management system covers product development, manufacturing, and marketing. We aim to provide maximum value for our customers through structured process improvement.